



# Service Centers



More than 30 service centers worldwide provide state-of-the-art support and services. Technology integration means that the service centers carry out both repairs and maintenance at a single location. We always work closely with our customers to discover the best solution to each challenge, evaluating the work required in terms of safety, life-cycle costs and environmental impact.

## CUSTOMER BENEFITS

- Our customers profit from the extensive expertise of the original equipment provider
- Serviced components undergo the same rigorous testing procedures that are applied to our new products
- Tailored service solutions are offered to suit our customers

## APPLICATIONS

- Maintenance
- Repair
- Overhaul



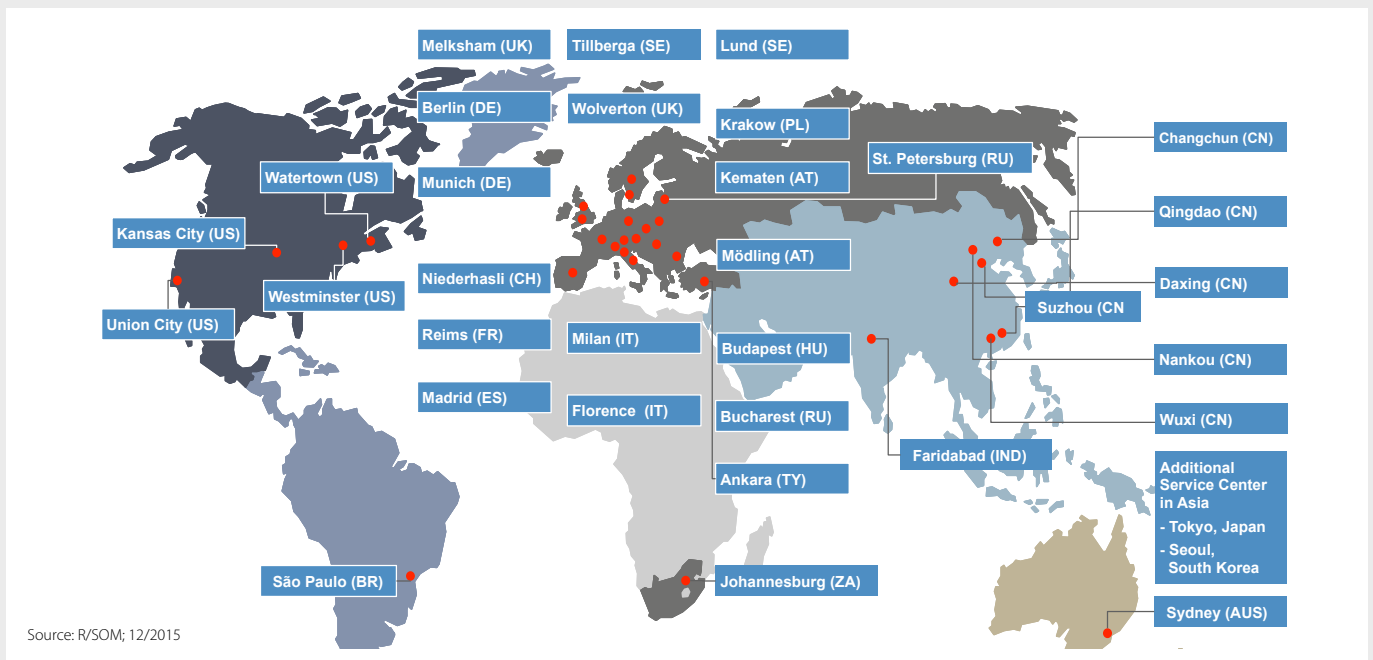
**RAILSERVICES**  
always on track

## RAILSERVICES SERVICE CENTER AND ON-SITE SUPPORT

More than 30 service centers worldwide provide maintenance, repair and overhaul to our customers. The service centers always work closely with our customers to discover the best solution to each challenge, evaluating the work required in terms of safety, life-cycle costs, delivery times and environmental impact. The experienced specialists based at our service centers deliver the highest quality of maintenance consistently and on time. Sometimes

servicing needs to be carried out urgently. In such cases our RailServices experts are there to support on site. The vast On-site Support service portfolio includes re-commissioning, fitting, dismantling, overhauling and trouble-shooting. The first European Rail Services sites are already fulfilling the requirements of European Regulation ( EU ) no. 445/2011 for freight wagons.

## WITH MORE THAN 30 SERVICE CENTERS ACROSS THE WORLD, KNORR-BREMSE RAILSERVICES HAS A TRULY GLOBAL PRESENCE AND ENSURES EXCELLENT SERVICES CLOSE TO CUSTOMER NEEDS



### Knorr-Bremse is rolling out its KPS global production system at its service centers.

Demands made on the aftermarket are increasingly similar to those made on original equipment manufacturers, and Knorr-Bremse is responding by extending its highly successful KPS production system to cover its service centers as well. This means that service operations will be using the same processes, tools, and testing equipment that have already established an excellent reputation in the OEM sector.

### Environmental protection and sustainability in service operations.

Commitment to environmental protection and active promotion of eco-friendly, resource-efficient technologies also applies to our service centers. The dry-ice cleaning process for example avoids the use of diesel tanks and the need to dispose of contaminated water. Furthermore it does not generate secondary waste – dry ice is a byproduct of other industrial processes.

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